



**15TH ANNUAL CREDIT LAW CONFERENCE**  
28 & 29 September 2005 \* Hyatt Regency Sanctuary Cove

<b>Paul O'Shea</b>	Excellent	Very Good	Good	Fair	Poor
	40	27	6	1	

Comments: Thank God someone has finally done this research!! No surprises for me, but nice to have my theories backed up by an empirical study.  
 Very informative.  
 He did research we all know to be true??  
 Lively fun and informative – good written paper.  
 Very good presentation – but he is a lecturer!!  
 Fantastic.  
 Very interesting content and energetic/engaging presentation – at times difficult to hear as walked away from microphone.  
 I have no idea about Malbon but entertaining all the same.  
 Very lively presentation.  
 Interesting – very enthusiastic.  
 Very engaging – and great to see some real research and results!  
 Excellent, substantive presentation.  
 Interesting presentation.  
 His passion for the subject matter made this very interesting.  
 Very interesting and relevant research.  
 Fascinating information. What a wonderful teacher. More like this, please.  
 Wonderfully thought provoking. A challenge for regulators.  
 Study was very interesting.  
 Fantastic, engaging style. Interesting topic.  
 Great presentation – good and interesting data.

<b>CONFERENCE DESIGN</b>	Excellent	Very Good	Good	Fair	Poor
• Appropriate length	15	36	16	1	
• Well structured	13	34	16	4	
• Conference represented good value	11	24	23	7	
• Overall Program Content	17	23	20	8	

Comments: Insufficient break-outs and too long each day. Should revert to ½ day off.  
 Well done.  
 Would like to see consumer advocates speakers not left to end of day.  
 Pleased the timetable/agenda was followed – often conferences go over allocated time. Chairs did well.  
 Should consider returning to one full day then two half day structure with the third morning being Saturday. Allows people ½ free day to either work/network/have free time.  
 Panel speakers work better than one person presenting for 45 minutes.  
 Particularly liked time for questions/discussions.  
 Round tables should not be optional. They offer too much to be ignored and « reports back » are valuable.

ADMINISTRATION	Excellent	Very Good	Good	Fair	Poor
• Pre-conference administration (ie confirmation letters, invoicing etc)	12	35	16	3	
• Conference organisation onsite (ie registration process, LexisNexis staff etc)	18	33	13	2	
• Venue (room, location, catering)	21	24	14	4	
• Conference Papers	8	27	22	5	

Comments: Not enough written papers. Every speaker must do a written paper. Quality of conference suffers dreadfully if just mainly get slides (not worth the money etc. lowers the standard – why write a paper if most just do slides??)

Well done.

Shame some papers weren't read to be included in folder.

Also, a venue within working distance is preferable. Disappointing that not all papers were available. Presenters who provided proper conference papers generally provided high standard papers. Papers which are simply copies of overheads are not very useful to take away. These should be in addition to papers, not in substitution for.

The Hyatt is a fabulous location and I would have thought quite capable of hosting a fabulous conference dinner.

Would like more papers rather than just powerpoints.

LexisNexis was very good.

The ladies organising did a really good job. \_\_\_\_\_

<b>OVERALL LEVEL OF SATISFACTION</b> <i>Please indicate your overall level of satisfaction for this conference.</i>				
5 = Very satisfied		3 = Satisfied		1 = Dissatisfied
14	31	15	2	1

Please make a comment either about this conference or LexisNexis generally:

Outstanding conference – this is the first time that I have attended a Credit Law conference and I now wonder why I had not previously done so!

Another great conference relevant to the current issues being faced by the financial industry.

An essential event for everyone involved in Credit Regulation and Compliance.

Again, a great conference with a good line up.

Excellent annual conference. The leading “must go” Annual Detail Financial Services Regulation Conference.

Provider a valuable insight to all stakeholders views. Not to be missed.

Excellent consideration of legal and industry interests.

A great function to keep abreast of important issues facing the industry.

Conferences are generally relevant and well run.

An excellent and relevant conference. Very commercially focussed.

Prefer more legal content.

Sessions seemed to finish very early – leaving too much time between breaks. Perhaps may be better to finish early to give delegates time to experience the venue.

Very satisfied.

Worthwhile.

Good gender balance of speakers.

Well organised. Need more experts rather than industry advocates.

Well put together. Let down by not having printed copies of all papers when the conference started.

I think you should consider extending the conference to include broader financial services in addition to just credit law.

The organisation and administration was very good. \_\_\_\_\_